(Formerly known as SP Refractories Private Limited) (A Group of Mr. Prabodh S Kale) CIN: L51909MH2007PLC167114

Registered Office: M-10, M-11/1 & M-11/2, MIDC, Hingna, Nagpur-440016 **Office No.:** 07104-235388/235399 **Mob No:** 9422103525

Email: sprefractory@gmail.com/info@sprefractories.com Website: www.sprefractories.com

To Date: 09th January, 2024

The Manager Corporate Relationship Department, NSE Limited, Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai – 400051

Symbol: SRPL

Sub: Submission of Quarterly Statement of Investor queries/ complaints received during the quarter under Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Sir / Madam,

In compliance with the requirement under the Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosures Requirement) Regulations, 2015, please find below the statement of Investor Queries/ complaints for the quarter 1st October, 2023 to 31st December, 2023.

| Sl. No. | Particulars | No. of Complaints |
|---------|---|-------------------|
| 1. | Investor queries/ complaints pending at the beginning of | Nil |
| | the quarter | |
| 2. | Investor queries/ complaints received during the quarter | Nil |
| 3. | Investor queries/ complaints disposed of during the quarter | Nil |
| 4. | Investor queries/ complaints remaining unresolved at the | Nil |
| | end of quarter. | |

Request you to take the same on your records.

Thanking you,

Yours faithfully,

For SP Refractories Limited

Mr. Pawan Kumar

Company Secretary cum Compliance Officer

Mem No: A59861



Ref No.: BSS/Reg 13(3)/2024 Date: 06/01/2024

SP REFRACTORIES LIMITED M-10, M-11/1 and M-11/2, M I D C Industrial area, Hingna Road, Nagpur – 440016

Sub: Complaint Status for the period 01.10.2023 to 31.12.2023

Dear Sir/Madam,

With reference to the above, we give below the complaint status.

| Category | No. of Complaint(s) Pending (Begin) | No. of Complaint(s) Received | No. of Complaint(s) Resolved | No. of Complaint(s) Pending |
|----------|---|------------------------------------|------------------------------------|-----------------------------------|
| NIL | NIL | NIL | NIL | NIL |
| Total | NIL | NIL | NIL | NIL |

Thanking you,

Yours faithfully, For Bigshare Services Pvt. Ltd.,

Prasad Madiwale Authorised Signatory